

Sitike Client Satisfaction Survey

July 1, 2014 to June 30, 2015

1. Do you feel you benefited from participating in this program?	Yes	281	98%
	No	7	2%
2. Was the information you received useful/helpful?	Yes	286	99%
	No	3	1%
3. Was the content of the program relevant to the reason you were here?	Yes	272	95%
	No	13	5%
4. Are you more aware of the consequences of substance use on your health/relationships?	Yes	279	97%
	No	10	3%
5. Has your health improved as a result of receiving services here?	Yes	224	79%
	No	58	21%
6. Have your relationships improved as a result of receiving services here?	Yes	219	78%
	No	62	22%
7. Were you arrested for a drug-related charge after you enrolled here?	Yes	12	4%
	No	276	96%
8. Please rate your Counselor's level of knowledge about the subject matter.	Above average	244	87%
	Average	37	13%
	Needs improvement	1	0%
9. Please rate your Counselor's level of skill in working with you.	Above average	250	89%
	Average	31	11%
	Needs improvement	1	0%
10. Did the front office staff treat you professionally and with respect?	Yes	279	98%
	No	7	2%
11. Overall do you feel this was a positive experience for you?	Yes	276	96%
	No	11	4%
12. Did your counselor keep his/her personal information to a minimum?	Yes	280	98%
	No	7	2%
13. Did your counselor stay focused on your issues and experiences?	Yes	282	99%
	No	3	1%

Total number of surveys received: 289