

Sitike Client Satisfaction Survey July 1, 2015 to June 30, 2016

1. Do you feel you benefited from participating in this program?	Yes	242	100%
	No	1	0%
2. Was the information you received useful/helpful?	Yes	245	100%
	No	0	0%
3. Was the content of the program relevant to the reason you were here?	Yes	235	99%
	No	3	1%
4. Are you more aware of the consequences of substance use on your health/relationships?	Yes	238	98%
	No	6	2%
5. Has your health improved as a result of receiving services here?	Yes	203	85%
	No	37	15%
6. Have your relationships improved as a result of receiving services here?	Yes	198	83%
	No	42	18%
7. Were you arrested for a drug-related charge after you enrolled here?	Yes	9	4%
	No	234	96%
8. Please rate your Counselor's level of knowledge about the subject matter.	Above average	194	81%
	Average	39	16%
	Needs improvement	6	3%
9. Please rate your Counselor's level of skill in working with you.	Above average	199	84%
	Average	35	15%
	Needs improvement	4	2%
10. Did the front office staff treat you professionally and with respect?	Yes	237	100%
	No	0	0%
11. Overall do you feel this was a positive experience for you?	Yes	234	99%
	No	3	1%
12. Did your counselor keep his/her personal information to a minimum?	Yes	230	97%
	No	6	3%
13. Did your counselor stay focused on your issues and experiences?	Yes	232	99%
	No	3	1%

Total number of surveys received: 245