

Sitike Client Satisfaction Survey

July 1, 2011 to June 30, 2012

1. Do you feel you benefited from participating in this program?	Yes	187	98%
	No	3	2%
2. Was the information you received useful/helpful?	Yes	188	99%
	No	2	1%
3. Was the content of the program relevant to the reason you were here?	Yes	178	94%
	No	12	6%
4. Are you more aware of the consequences of substance use on your health/relationships?	Yes	0	---%
	No	0	---%
5. Has your health improved as a result of receiving services here?	Yes	145	76%
	No	45	24%
6. Have your relationships improved as a result of receiving services here?	Yes	140	74%
	No	50	26%
7. Were you arrested for a drug-related charge after you enrolled here?	Yes	16	8%
	No	174	92%
8. Please rate your Counselor's level of knowledge about the subject matter.	Above average	147	79%
	Average	37	20%
	Needs improvement	2	1%
9. Please rate your Counselor's level of skill in working with you.	Above average	143	77%
	Average	41	22%
	Needs improvement	2	1%
10. Did the front office staff treat you professionally and with respect?	Yes	185	99%
	No	1	1%
11. Overall do you feel this was a positive experience for you?	Yes	179	96%
	No	7	4%
12. Did your counselor keep his/her personal information to a minimum?	Yes	159	86%
	No	26	14%
13. Did your counselor stay focused on your issues and experiences?	Yes	178	97%
	No	6	3%

Total number of surveys received: 190